

Our approach

Neami National is a community mental health and housing service that provides rehabilitation and recovery support services across Australia.

We work in a positive framework and assist you to build your confidence and skills to achieve a greater sense of meaning and purpose in life based on your own values.

We provide services in diverse communities ranging from the inner-city suburbs to regional and remote areas.

Housing and mental health support

We believe that with the right kind of support each person can move towards a life that matches their own values and goals for the future.

Personal goals often include securing sustainable housing, physical and mental health, self-confidence, and social and community connection.

Collaborative Recovery Model (CRM)

CRM is an evidence-based, recovery focused model that is influenced by positive psychology, psychosocial rehabilitation principles, motivational interviewing and the Stages of Change Model.

We do not use all aspects of the CRM in the MAAP program although we are guided by the CRM principles throughout our service delivery.

More information

Contact MAAP

9am–5.30pm
Monday to Friday

Phone: 02 4625 2966
Fax: 02 4629 6577
referrals.maap@neaminational.org.au

About Neami National

Neami National is a community mental health service supporting people to improve their health, live independently and pursue a life based on their own strengths, values and goals.

Our vision

Full citizenship for all people living with a mental illness in Australian society

Our mission

Improving mental health and wellbeing in local communities

www.neaminational.org.au

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Macarthur Accommodation and Access Program (MAAP)

Stable housing and
accommodation
support



The Macarthur Accommodation and Access Program (MAAP) provides support to single men and couples (LGBTQI inclusive) without children who are homeless or at risk of homelessness.

The program provides support and resources to connect you to stable housing and/or a sustainable support arrangement. Our assertive approach ensures we respond quickly and intervene early where the need for housing is required.

Who we work with

In our experience, we find that people who are homeless or are at risk of homelessness often have a complex array of issues which can include physical health conditions, mental health issues and/or substance misuse.

We partner with other health practitioners to ensure people have their needs met with a collaborative holistic approach. This involves working closely with in-patient settings, housing providers, local mental health services, correctional facilities, Aboriginal services, GPs and alcohol and other drug services.

Throughout our services, we respect and acknowledge diversity which includes Aboriginal and Torres Strait Islander people, and LGBTQI communities, and people from different cultural and linguistic backgrounds.

How the program works

Once a referral is received we respond within a timely manner with the aim of minimising any immediate risks. We identify your immediate needs and create a plan to support you to transition from the referring service.

Through careful planning and a well co-ordinated approach, we look for a short-term housing arrangement and assist you until you are matched with stable housing. A long-term strategy may be developed so that you can manage sustainable housing with a supportive network.

In the event that you are at risk of losing your home, we provide support early to ensure ongoing tenancy can be maintained.

Areas we cover



Eligibility

To be eligible for MAAP you must be:

- Aged 18+
- Experiencing homelessness
- A single male, or
- In a relationship (LGBTQI inclusive) and without children
- A permanent resident of Australia
- Eligible for NSW housing - an application with NSW housing is desirable.
- Experiencing issues that could put your tenancy at risk.

Referrals

Referrals can be made directly to MAAP via email, phone, or meeting in person with a staff member. Our contact details are listed on the back of this brochure.

Feedback and complaints

Feedback and complaints are welcome in all our services and other organisational areas. We will respond to your complaint in a fair, timely and unbiased way.

For more information on the feedback process, including downloading the feedback and complaints form, visit: