



Neami Way2Home assertive outreach

Supporting people to find secure, affordable and safe housing

Our support services address housing and homelessness prevention as a key factor in stabilising and improving health. Neami Way2Home works in partnership with health services, housing providers and other community services to address the needs of people with complex health needs and long histories of sleeping rough.

From street to home

Neami outreach support workers directly engage with people on the streets, offering assistance and support to people with long experiences of homelessness and additional complex needs. Our team includes Peer Support Workers with a lived experience of homelessness.

We work very closely with St Vincent's Homeless Health Service clinicians who provide care coordination, assessment and clinical treatment of mental health, substance use and physical health needs. This team provides specialist clinical assessment and treatment to people in an environment of their choosing.

Recovery and clinical support continue from street to home ensuring a sustainable the transition into a permanent home.

“There was a lot of boredom on the street, nothing much to do, drinking a fair bit. But now, at home, there’s more things to do, and I’m spending less money, being in the house, even though I’m paying the rent now.”

- Way2Home consumer comment



53% of people experiencing homelessness in the City of Sydney report **mental health issues***



64% of people experiencing homelessness in the City of Sydney report a **mental health and substance use issue***



314 people have been supported into **permanent housing** through Way2Home **since 2010**

Securing a home

We work assertively to assist people who are rough sleeping to complete their housing application and facilitate their access to housing when identified.

We also support rough sleepers to access other types of accommodation while they are waiting for a permanent housing offer; this includes crisis, transitional and temporary accommodation options.

Working in partnership

Neami Way2Home is funded by the NSW Department of Family and Community Services (FACS) and the City of Sydney. The service works as a close collaboration between Neami, FACS, City of Sydney, St Vincent's Hospital and a range of other housing providers and service partners.

Continued overleaf

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More information

Neami Way2Home

1800 505 501

outreach@neaminational.org.au

The service hours are Monday - Friday 8.30-5.00pm. We operate the outreach service outside these hours. If outside service hours, please leave a message with your contact details.

For crisis housing, please ring Link2Home 1800 152 152

About Neami National

Neami National is a community mental health service supporting people to improve their health, live independently and pursue a life based on their strengths, values and goals.

We are one of Australia's leading specialist community mental health services supporting people in diverse communities in New South Wales, Queensland, South Australia, Victoria and Western Australia ranging from the inner-city and suburbs to regional and remote areas.

Our approach

We work in a positive framework and assist people to build their confidence and skills to achieve a greater sense of meaning and purpose in life based on their values.

We believe that recovery is an individual process and that with the right kind of support each person can move towards a life that matches their values and goals for the future.

Recovery goals often include physical and mental health, self-confidence, social and community connection, education and skills development, and employment.

You can find your nearest Neami service by visiting www.neaminational.org.au/find

*Source: Inner City Sydney Registry Week 2015 report