## INTAKE ASSESSMENT SERVICE

## Mental Health Community Support Services Victoria

The Intake Assessment Service will improve access to information and referrals for mental health community support services.

### What does Intake Assessment do?

The new Mental Health Community Support Service (MHCSS) Intake Assessment Service will provide information and referrals for people seeking mental health support. The service will:

- · Screen and determine eligibility to receive support
- Prioritise referrals
- Refer eligible people to support services for a comprehensive assessment
- Provide screening information to support services

   with the person's consent to avoid people having to repeat their information
- Follow up referrals to make sure people are getting access to the services they need
- Provide self-management information and follow-up contact with people on the needs register
- Provide general mental health information and facilitate referrals to other services as needed
- Convene the Regional Bed-Based Selection Panel for Youth/Adult Residential Rehabilitation and Supported Accommodation Services
- Ensure that the transfer of information to support providers is only undertaken with client consent

# How can I contact Intake Assessment in my area?

For South West, North West, Inner North, Bayside and Frankston-Mornington Peninsula call Neami National

1300 379 462 (9am-5pm Monday to Friday)

For North, Inner East, East and South East call EACH

social and community health
• 1300 785 358 (9am-5pm Monday to Friday)

For Gippsland, Goulburn Valley, Grampians, Great South Coast, Hume and Loddon Mallee call ACSO

See the next page for a map showing the areas covered by Neami National, EACH and ACSO.

#### More information

www.health.vic.gov.au/mentalhealth/pdrss-reform



For 30 years the Australian Community Support Organisation (ACSO) has worked in partnership with health and human services to build safer, more inclusive communities addressing the needs of complex and disadvantaged groups. Our ethos, 'create another chance' and how we go about doing it, portrays our values.

www.acso.org.au



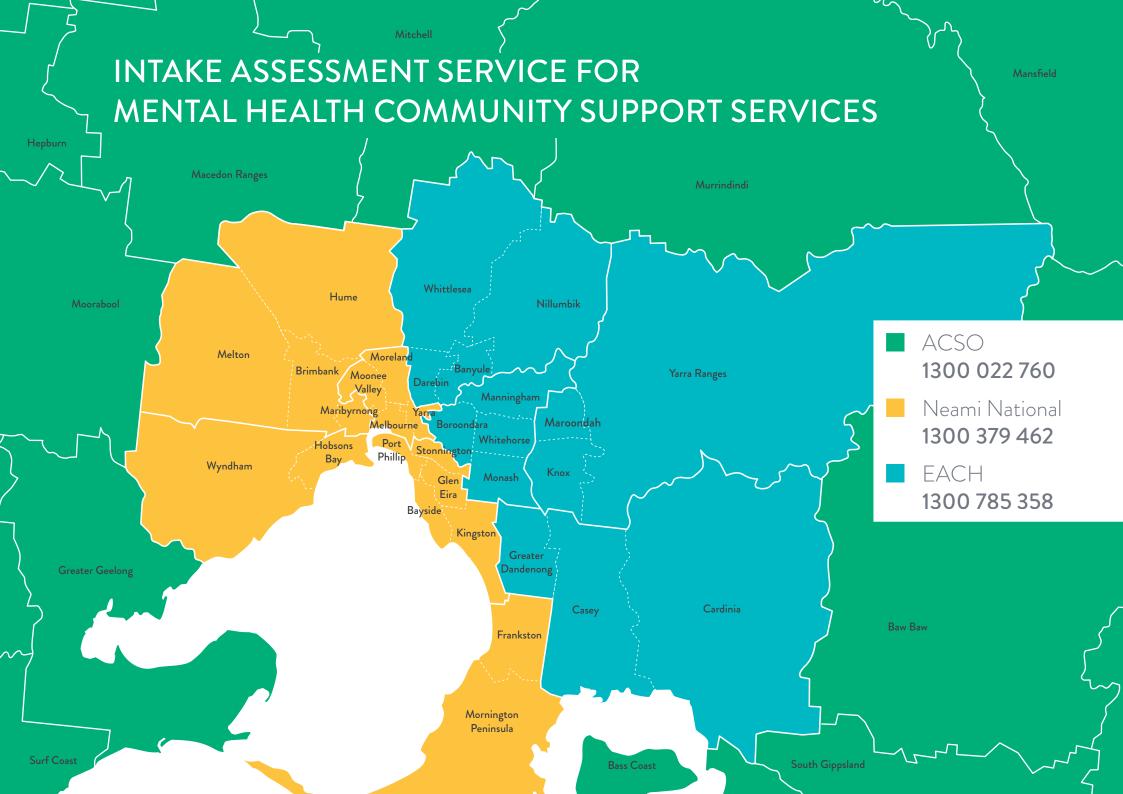
EACH operates more than 100 different services from over 30 sites across Victoria, New South Wales and Queensland. EACH's service model is based on the provision of integrated, holistic services which focus on the whole person in the context of their family and community. www.each.com.au



Neami National is a community mental health service that supports people based on their values, strengths and goals. We have been improving mental health and wellbeing across Australia in local communities for over 27 years.

www.neaminational.org.au

This is not a crisis service. In an emergency call 000 (Ambulance, Police, Fire) or 13 11 14 (Lifeline Crisis Hotline).



# INTAKE ASSESSMENT SERVICE FOR MENTAL HEALTH COMMUNITY SUPPORT SERVICES

